

Ivanti Connect Secure Supported Platforms Guide 22.1R1-22.7R2



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Revision History

The following table lists the revision history for this document:

Date	Revision	Description
May 2024	227R2	Updated with build numbers and new qualification.
November 2023	22.6R2.1	Updated with build numbers and new qualification.
October 2023	22.6R2	Updated with build numbers and new qualification.
August 2023	22.5R2.1	Updated with build numbers.
June 2023	22.4R2.1	Updated with Advanced HTML5 qualification
April 2023	22.4R2 and 22.4R1	Updated with new qualification
November 2022	22.3R1	Updated with new qualification
April 2022	22.1R1	Updated with new qualification and Compatibilities.
February 2022	21.12R1	Updated ISA Virtual Appliances Platforms details
January 2022	21.12R1	Updated GCP details
October 2021	21.9R1	New Release

Introduction

This document describes the client environments and IT infrastructure that are compatible with this release.

In this document, we identify compatibility testing for this release with the following terminology:

- Qualified (Q) -Indicates that the item was systematically tested by QA for this release.
- Compatible (C)-Indicates that the item was not tested for this release, but based on testing done for previous releases, we support it.

Ivanti supports all items listed as qualified or compatible.

Build Details for 22.7R2

- ICS 22.7R2 Build 2615
- ISAC 22.7R2 Build 29103

Hardware

You can install and use Release 22.x software on the following platforms.

• ISA6000 and ISA8000 Appliance with ICS 22.x is supported.

Virtual Appliances Support

- Virtual Appliances (ISA-V) on ESXi, Microsoft Azure, Amazon AWS, Hyper-V, OpenStack KVM, Nutanix, and Google Cloud Platform (GCP).
 - For more information, refer to "ISA VA Supported Platforms" on page 16.

Windows Supported Platforms

The following table lists the **Supported Windows Platforms vs ICS features**:

Windows Platforms for 22.7R2

Window s Platfor m	Browsers and Java Versions	Ad min UI	BY OD	Advan ced HTML 5	Host Chec ker	Cross Platfo rm Featu res	PS AL	PSI S	Termi nal Servic es	JSA M
Window s 11_ Intel	Edge: Version 124.0.247 8.80 (Official build) (64-bit) Chrome: Version 124.0.636 7.119 (Official Build) (32-bit) Fire fox : 102.9.0e sr (32-bit)	Q	Q	Q	Q	Q	Q	Q	Q	Q
Window s 11_ Arm OS Build 26120)	Edge: Version 125.0.253 5.13 (Official build) (64-bit)	Q	Q	Q	Q	Q	Q	Q	Q	Q

Window s Platfor m	Browsers and Java Versions	Ad min UI	BY OD	Advan ced HTML 5	Host Chec ker	Cross Platfo rm Featu res	PS AL	PSI S	Termi nal Servic es	JSA M
	Chrome :Version 124.0.636 7.119 (Official Build) (32-bit) Fire fox : 115.10.0 esr (32 bit)									
Window s 10_ Intel	Edge: Version 111.0.166 1.54 (Official build) (64-bit) Chrome: Version 111.0.556 3.111 (Official Build) (32-bit) Fire fox : 102.9.0e sr (32-bit)	С	C	С	C	С	С	C	C	C

Window s Platfor m	Browsers and Java Versions	Ad min UI	BY OD	Advan ced HTML 5	Host Chec ker	Cross Platfo rm Featu res	PS AL	PSI S	Termi nal Servic es	JSA M
Window s 11 : 22H2 (OS Build 22623)	Edge: Version 114.0.182 3.51 (Official build) (64-bit) Chrome: Version 114.0.573 5.134 (Official Build) (64-bit) Fire fox : 102.12.0 esr (32-bit)	С	C	C	C	С	C	C	C	C
Window s 10 : 22H2 (OS Build 19045)	Edge: Version 114.0.182 3.51 (Official build) (64-bit) Chrome: Version 114.0.573 5.134 (Official Build) (64-bit)	С	C	С	C	С	C	C	C	С

Window s Platfor m	Browsers and Java Versions	Ad min UI	BY OD	Advan ced HTML 5	Host Chec ker	Cross Platfo rm Featu res	PS AL	PSI S	Termi nal Servic es	JSA M
	Fire fox : 102.12.0 esr (32- bit)									
Window s 11: 22H2 (OS Build 23419) (ARM Based)	Edge: Version 114.0.182 3.51 (Official build) (64-bit) Chrome: Version 114.0.573 5.134 (Official Build) (64-bit) Fire fox : 102.12.0 esr (32-bit)	С	С	С	С	С	С	С	C	С
Window s 11 21H2 Professi onal, 64 bit	Edge 103.0.126 4.49 (Official build) (64-bit)	С	С	С	С	С	С	С	С	С

Window s Platfor m	Browsers and Java Versions	Ad min UI	BY OD	Advan ced HTML 5	Host Chec ker	Cross Platfo rm Featu res	PS AL	PSI S	Termi nal Servic es	JSA M
	Google									
	Chrome									
	103.0.506									
	0.114									
	Firefox									
	ESR 78									
	91.11.0es									
	r (32-bit)									
	Oracle									
	JRE 8									
	Update									
	331									

Mac OS Supported Platforms

The following table lists the **supported Mac OS platforms vs ICS features**:

Mac OS platforms for 22.7R2

Mac Platform	Browsers and Java Versions	Admi n UI	BYOD	Advance d HTML5	Cross Platfor m Feature	Host Checke r	PSAL	JSAM
MAC OS Sona ma 14 (M1)	Safari 17	Q	Q	Q	Q	Q	Q	Q
MAC OS Monterey 12.6 (M2)	Safari 16.0, Chrome10 7,	Q	Q	Q	Q	Q	Q	Q
MAC OS Monterey 12.1 (Intel)	Safari 15.2, Chrome10 7	Q	Q	Q	Q	Q	Q	Q
MAC OS Ventura 13.2.1 (M1)	Safari 16.0, Chrome10 7,	С	С	С	С	С	С	С
Mac OS Big Sur Version 11.6 (Safari 14.0 , Chrome 86 , Java 8 update 291	С	С	С	С	С	С	С

Java Supported Platforms

The following table lists the **supported Java platforms**:

Java Supported platforms for 22.7R2

Platform	Qualified Java version	Compatible Java Version
Windows 11_Intel	Open JDK-21 Oracle Java 8 update 411.	Open JDK-21 Oracle Java 8 update 381.
Windows 11_Arm	Open JDK-21 Oracle Java 8 update 411.	Open JDK-21 Oracle Java 8 update 381.
MAC OS Sonama 14 (M1)	Open JDK-21	Open JDK-17
MAC OS Monterey Version 12.6 (M2)	Open JDK-17	Open JDK-17 Oracle Java 8 update 361.
MAC OS Monterey Version 12.1 (Intel)	Open JDK-21 Oracle Java 8 update 411.	
MAC OS Ventura 13.2.1 (M1)		Open JDK-17
MAC OS Monterey Version 12.6.8 (Intel)		Open JDK-17 Oracle Java 8 update 361.

Linux Supported Platforms

The following table lists the **supported Linux platforms vs ICS features**:

Linux Platforms for 22.7R2

Linux Platform	Browsers	Admin UI	PSAL	JSAM
Ubuntu 20.04 LTS	Firefox ESR 78.12, 64-bit	Q	Q	Q
Ubuntu 16.04 LTS	Firefox ESR 78.7.1, 64-bit	С	С	С
Ubuntu 18.04 LTS	Firefox ESR 78.7.1, 64-bit	С	С	С

ISA VA Supported Platforms

The following table lists supported ISA Virtual Appliances Platforms:

ISA VA Platforms for 22.7R2

Hypervisor Platform	Qualified	Compatible	Qualified Cloud VM Types/Equivalent ISA-V
VMware			
ESXi 7.0.3	Q		(4 vCPUs / ISA4000-v), (8 vCPUs,ISA6000-v), (12 vCPUs, ISA8000-v)
ESXi 6.7 Update 2c	Q		(4 vCPUs / ISA4000-v), (8 vCPUs,ISA6000-v), (12 vCPUs, ISA8000-v)
ESXi 6.5		С	(4 vCPUs / ISA4000-v), (8 vCPUs,ISA6000-v), (12 vCPUs, ISA8000-v)
AWS	Q		 m5.xlarge/ ISA4000-V m5.2xlarge/ ISA6000-V m5.4xlarge/ ISA8000-V t3.xlarge/ ISA4000-V t3.2xlarge/ ISA6000-V
Azure	Q		 Standard_DS3_ v2/ISA4000-V Standard_DS4_ v2/ISA6000-V

Hypervisor Platform	Qualified	Compatible	Qualified Cloud VM Types/Equivalent ISA-V
			• Standard_D4s_v3/ ISA4000-V
			Note: Supports only 2 NIC deployment. 3 NIC deployment is currently unsupported. • Standard_D8s_v3/ ISA6000-V
			• Standard_D16s_ v3/ ISA8000-V
			• F4s_v2/ ISA4000- V
			• F8s_v2/ ISA6000- V
			• F16s_v2/ ISA8000-V
GCP	Q		• n2-standard-4 (4 vCPU 16 GB)/ ISA 4000-V
			• n2-standard-8 (8 vCPU 32 GB)/ ISA 6000-V
			• n2-standard-16 (16 vCPU 64 GB)/ ISA 8000-V
			• c2-standard-8 (8 vCPU 64 GB)/ ISA6000-V

Hypervisor Platform	Qualified	Compatible	Qualified Cloud VM Types/Equivalent ISA-V	
			• n1-standard-4 (4 vCPU 16 GB)/ ISA400-V	
OpenStack KVM				
OpenStack Wallaby on Ubuntu 20.04 LTS	Q		(4 vCPUs / ISA4000-v), (8 vCPUs,ISA6000-v), (12 vCPUs, ISA8000-v)	
Hyper-V				
Microsoft Hyper- V Server 2016 and 2019	Q		(4 vCPUs / ISA4000-v), (8 vCPUs,ISA6000-v), (12 vCPUs, ISA8000-v)	
Nutanix				
AHV 2021	Q		(4 vCPUs / ISA4000-v), (8 vCPUs,ISA6000-v), (12 vCPUs, ISA8000-v)	

Pulse Secure Installer Service

Pulse Secure Installer Service is supported for the following client applications:

- Host Checker
- Terminal Services

Cross-Platform Features

The Ivanti Connect Secure supports the following features on multiple platforms:

• File Browsing



Rewriting via Mobile devices is not supported/qualified.

- HTML5 RDP
- Java Secure Application Manager (JSAM)
- Web Browsing

Pulse Secure Application Launcher (PSAL) Support

Ivanti Connect Secure uses, "Pulse Secure Application Launcher" (PSAL), for launching and installing Pulse Secure clients from a web browser which have deprecated Java Plugin, ActiveX technologies and have restrictions on Java.

- Supported on Mozilla Firefox, Google Chrome & Edge Browser on Windows Platform.
- Supported on Safari and Chrome on Mac OS.

Details are listed in Windows Supported Platforms.

Pulse Application Launcher supports delivery & installation of following Components:

- Ivanti Secure Client Access
- Host Checker
- Terminal Services
- Java Secure Application Manager

Ivanti Secure Access Client

For more information, see the Ivanti Secure Access Client <u>Supported Platforms Guide</u>.

Platform Support for Device Onboarding

The following **Device Onboarding Features** table lists Device onboarding features that are qualified with this release:

Device Onboarding for 22.7R2

Operating System/Feature	VPN Profile	Certificate Profile	WiFi Profile
IOS 15.5	Q	Q	Q
Android 12 and 11.x	Q	Q	Q
Windows 11,10	-	Q	Q
Mac OS X 10.12, Safari 9.0 & Safari 10.0 Mac OS X 10.10.5, Safari 8.0.8	-	Q	Q
Mac OS Big Sur Version 11.0.1 (20B29)	-	Q	Q

MDM Solutions

The following **MDM Vendors** table lists the requirements for integration with mobile device management (MDM) vendors:

Mobile Device Management for 22.7R2

Solution	Supported Version	Support Mobile endpoints
VMWare Workspace One (formerly Airwatch)		
VMWare Workspace One (formerly Airwatch) Cloud Intelligent Hub Application	22.4.0.6 (2204) 22.06.0.11	Android version 13 iOS version 17.1.1
Ivanti (formerly MobileIron)		
Endpoint Manager Mobile (formerly MobileIron Core)	Core 11.8.0.0 Build 29	
Mobile work application on endpoint	11.10.0.0.71R 12.11.101a	Android OS: 13, Model: Pixel5 iOS: 17.1.1, iPhone 12 pro
Neurons for MDM (formerly MobileIron Cloud)	MI cloud server version : Cloud 94	
MobileIron go version	89.1.0.4(20084); 90.0.1.a;	Android OS: 13, Model: Pixel5 iOS: 17.1.1, iPhone 12 pro
Microsoft Intune		
Cloud service	Release version 2311	Android OS: 13, Model: Pixel5 iOS: 17.1.1, iPhone 12 pro

Platform Support for AAA

The following **Third-Party AAA Servers** table lists supported third-party AAA servers:

Third-Party AAA Servers for 22.7R2

Third-Party AAA Server	Qualified	Compatible
Active Directory*	Windows Server 2022 Windows Server 2019	Windows Server 2016
LDAP using Microsoft Active Directory	Windows Server 2022 Windows Server 2019	Windows Server 2016
LDAP (other standards- compliant servers)	OpenLDAP 2.3.27	Authentication and authorization based on user attributes or group membership.
RADIUS	Radius Server 3.0.26 Steel-Belted RADIUS (SBR) 6.1 Defender 5.2 RSA Authentication Manager 8.4.0.3.0	Azure MFA Radius Windows IAS 2008 RSA Authentication Manager 8.3 RADIUS (other standards- compliant servers)
RADIUS IPv6 Support	Steel-Belted RADIUS (SBR) 6.1 Radius Server 3.0.26	RADIUS (other standards- compliant servers)
ACE	RSA Server 8.7 RSA Authentication Manager 8.5	RSA Authentication Manager 8.3 RSA Authentication Manager 8.2 RSA Authentication Manager 8.1 RSA Authentication Manager 8.0 SP4
Certificate	Windows Server 2022 Windows Server 2019	RSA Keon Certificate Manager 6.5.1 Windows Server 2016
Certificate (other standards- compliant servers)		С
SAML*** 2.0, 1.1	Azure AD	PingFederate 6.4.1.1

Third-Party AAA Server	Qualified	Compatible	
		Microsoft ADFS 2.0 (Server 2008 R2) Oracle Identity Federation 11.1.1.2.0	
SAML 2.0, 1.1 (other standards-compliant servers)		С	
OAuth 2.0	Q	OpenID providers	

^{*}Additional requirements and limitations apply. See Active Directory section in the ICS Administration Guide.

^{**} Applicable only for New AD mode Auth server.

^{***}For information on the SAML SSO profiles, bindings, and protocols that we support, see Supported SAML SSO Profiles section in the ICS Administration Guide.

Third-Party Applications

The following **Third-Party Applications** table lists supported third-party applications:

Third-Party Applications for 22.7R2

Application	Support Summary	Qualified	Compatible
File Browsing			
Windows Server 2022	Shared folder (Normal file server and DFS)	Q	
Windows Server 2019	Shared folder (Normal file server)		С
Windows Server 2016	Shared folder (Normal file server)		С
Outlook Web Access (OWA)			
OWA 2016 and above	Web Profiles (Rewriter, Passthrough Proxy)	Q	
OWA 2013 SP1	Web Profiles (Rewriter, Passthrough Proxy)		С
OWA 2010 SP2, SP1	Web Profiles (Rewriter, Passthrough Proxy)		С
SharePoint			
SharePoint 2019 (Classic UI only)	Web Profiles (Rewriter, Passthrough Proxy)	Q	
SharePoint 2016	Web Profiles (Rewriter, Passthrough Proxy)		С
SharePoint 2013 SP1	Web Profiles (Rewriter, Passthrough Proxy)		С
SharePoint 2010, 2007	Web Profiles (Rewriter, Passthrough Proxy)		С
IBM Domino			

Application	Support Summary	Qualified	Compatible
Lotus iNotes 7.0, 8.0, 8.5 and above	Web Profiles (Rewriter, Passthrough Proxy)	Q	
Citrix			
Citrix Virtual Apps and Desktops 7 2206	HTML5 Access and CTS	Q	
Citrix StoreFront 2206	HTML5 Access and CTS	Q	
Citrix Workspace version 2109	Web, Terminal Services and SAM Profile	Q	
Citrix Virtual Apps and Desktops 7 2206	Citrix Terminal Services	Q	
Citrix Virtual Apps and Desktops 7 2206	VDI Profiles	Q	
Citrix Virtual Apps and Desktops 7 below 1912	HTML5 Access and CTS		С
Citrix StoreFront 1912 LTSR	HTML5 Access and CTS		С
Citrix StoreFront versions 3.16 and below	HTML5 Access and CTS		С
Citrix StoreFront with HTML5 Access	Custom Web Profile		С
Citrix Listed Applications with Server 6.5 SP1, 6.0, 7.6, 7.8	Citrix Terminal Services		С
Citrix Workspace version 2002	Web, Terminal Services and SAM Profile		С
Citrix Receiver versions below 4.11	Web, Terminal Services and SAM Profile		С
Citrix Virtual Apps and Desktops 7 1912 LTSR	Citrix Terminal Services		С
Citrix XenApp and XenDesktop 7.18 and below	Citrix Terminal Services		С

Application	Support Summary	Qualified	Compatible
Citrix Virtual Apps and Desktops 7 1912 LTSR	VDI Profiles		С
Citrix XenDesktop 7.15 and below	VDI Profiles		С
Advanced HTML5			
RDP	Back end Windows Desktops (Windows 10/11 and Windows Server)	Q	
SSH,TELNET	Ubuntu and Linux	Q	
VNC	Ubuntu and MAC desktops	Q	
VMWare			
VMWare View Connection Server version : 2206 (8.6.0.20099816)	Rewriter	Q	
VMWare Horizon Agent version 8.6.0.20088748	VDI Profiles	Q	
VMWare Horizon View HTML Access version 8.6.0.20099642	VDI Profiles	Q	
VMWare Horizon View HTML Access versions below 5.4	VDI Profiles	Q	
VMWare Horizon View Client version: 2103 (8.2.0.18176)	VDI Profiles	Q	
VMWare Horizon View Connection Server version 8.0, 8.1	Rewriter		С
VMWare Horizon View Connection Server version 7.12	Rewriter		С
VMWare Horizon View Connection Server version 7.12	Rewriter		С
VMWare Horizon View Connection Server versions below 7.12	Rewriter		С
VMWare Horizon Agent versions below 7.12	VDI Profiles		С

Application	Support Summary	Qualified	Compatible
VMWare Horizon View HTML Access versions below 5.4	VDI Profiles		С
VMWare Horizon View Client version 5.4	VDI Profiles		С
VMWare Horizon View Client versions below 5.4	VDI Profiles		С
Exchange ActiveSync			
Microsoft Office 365	Secure Mail Resource Profile	Q	
Exchange 2019	Secure Mail Resource Profile	Q	
Exchange 2016	Secure Mail Resource Profile		С
ESAP Package			
ESAP 4.3.8 (default version)	Host Checker	Q	
ESAP 4.0.5 (minimum version)	Host Checker	Q	